

Quick Start



AT&T Beam

Know Your Device



Find More Information

On the Web

- Visit the interactive web tutorial available at att.com/Tutorials. Select manufacturer: **AT&T**; model: **Beam**.
- Additional support is available online, including troubleshooting and user forums at att.com/DeviceHowTo.

On the phone

Call AT&T Customer Care at 1-800-331-0500 for assistance with your AT&T service. When prompted, enter the 10-digit wireless phone number associated with your service.

The wireless phone number can be found:

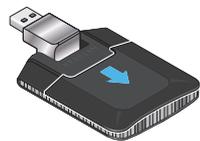
- On your monthly statement
- On the AT&T AllAccess application Help section (click the “?” icon on the main screen)

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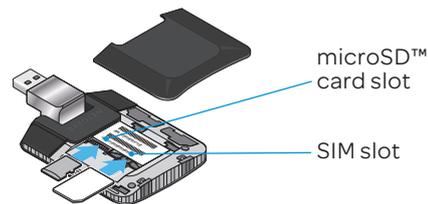
SIM and microSD Card

The AT&T Beam comes with a SIM card already installed. Use a microSD card for additional storage.

- 1 Slide off the back cover.



- 2 Insert (or remove) the SIM or microSD card. Be sure the gold contacts on the card are facing down.



- 3 Reinstall the back cover.

Get Started

Windows 7/Vista/XP*

To install the device and software:

- 1 Insert the device in a USB port. If the installation does not launch automatically, run **setup.exe**.
- 2 Follow the prompts to install AllAccess.
- 3 Click **Finish**.

* Windows XP 64-bit not supported

Connect to the Internet

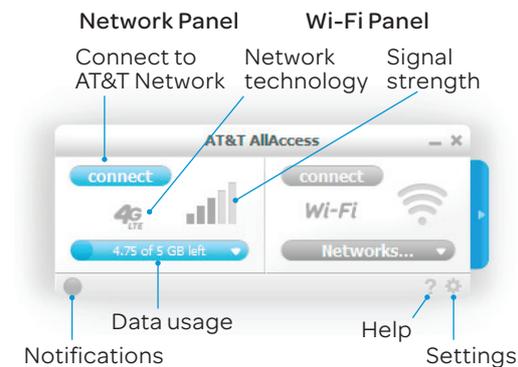
Windows 7/Vista/XP

To connect to the AT&T network:

- 1 Launch AT&T AllAccess from your desktop – Double-click the AllAccess icon
- 2 Click the left **Connect** button.

To disconnect from the AT&T Network:

- 1 Click **Disconnect**.



Windows 8

To install the device:

- 1 Insert the device in a USB port. Drivers will install automatically.

Then, to connect to the AT&T network and install the software:

- 1 Sign in to your Microsoft account.
- 2 Move your cursor to the top right corner of the screen to display the Charm bar.
- 3 Click **Settings**.
- 4 Click the available networks icon
- 5 Click **AT&T** (under Mobile Broadband).
- 6 Click **Connect**. AT&T AllAccess will download automatically from the Windows Store only if you are signed in to your Microsoft account.



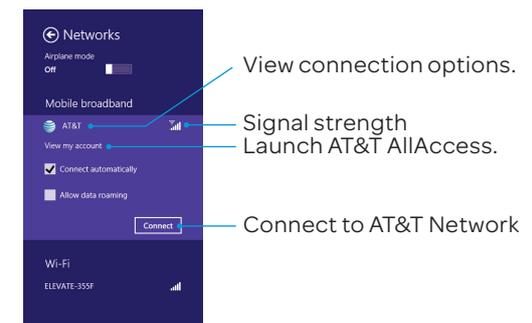
Windows 8

To connect to the AT&T network:

- 1 Move your cursor to the top right corner of the screen to display the Charm bar.
- 2 Click **Settings**.
- 3 Click the available networks icon
- 4 Click **AT&T** (under Mobile Broadband).
- 5 Click **Connect**.

To disconnect from the AT&T Network:

- 1 Click **Disconnect**.



Windows 7 / Vista / XP

AT&T AllAccess

To launch AllAccess and show its icon ribbon:

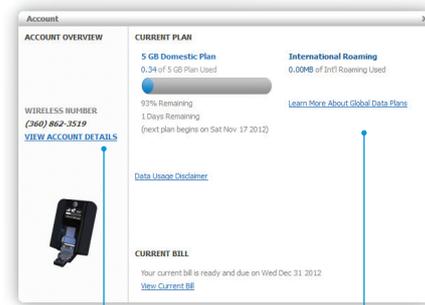
- 1 Double-click the AllAccess icon.
- 2 Click the arrow at the right edge of the AllAccess window.



Manage Your Account

The data usage bar lets you track your usage against your data plan.

- 1 Click the arrow at the right side of the window to see the ribbon.
- 2 Click **ACCOUNT**.



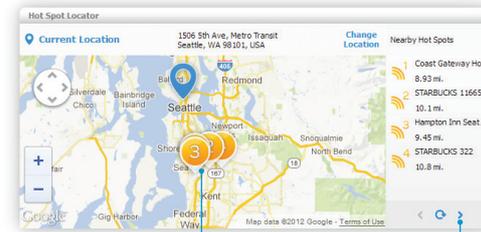
Connect to your online account. Learn about international roaming plans.

Actual billed usage can be higher than estimated data usage displayed on the usage meter. For example, actual billed usage may be higher when: part of a shared data plan such as Mobile Share; traveling internationally or outside AT&T's network; using the SIM card with another device; or, using a tethered handset.

Find Free Wi-Fi

Quickly find nearby AT&T Wi-Fi locations.

- 1 Click the arrow at the right side of the window to see the ribbon.
- 2 Click **FIND Wi-Fi**.



Local AT&T Free Wi-Fi Hot Spots Find more nearby Wi-Fi Hot Spots

Note: Your data plan includes on-the-go access to thousands of AT&T Wi-Fi Hot Spots nationwide at no extra charge. Using Wi-Fi helps you save on your mobile data usage.

Unlimited Wi-Fi usage on AT&T's entire national Wi-Fi network is included at no additional charge with a qualifying data plan. Access includes AT&T Wi-Fi Basic. Wi-Fi enabled device required. Restrictions apply. See www.attwifi.com for details. The name "attwifi" will appear in the Wi-Fi network list when available.

Share Your Connection

Share Internet access with other Wi-Fi enabled devices.

- 1 Click the arrow at the right side of the window to see the ribbon.
- 2 Hover over **HOTSPOT** and click **ON**.
- 3 On other devices, find the Wi-Fi Network Name and enter the Wi-Fi Password.



Name and password

Devices Settings

Change name and password

- 1 Click **OFF**.
- 2 Click the name or password to edit it.
- 3 Click **Save** when finished.

Windows 7 required. Requires Mobile Share or 5GB data plan. Data plans are not unlimited and overage charges will be incurred if included monthly data allowance is exceeded. Devices connected to your mobile hotspot use data from your data plan. Performance may vary depending on the number of devices connected and other factors. If you do not use a password, others will be able to use your mobile hotspot connection.

Windows 8

AT&T AllAccess

To launch AllAccess:

- 1 Click the AllAccess tile.



- 2 When the AllAccess application is open, slide the window to the left to view the Find Free Wi-Fi map.

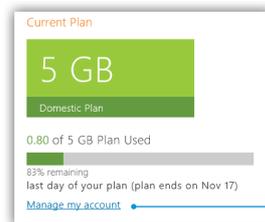
Network technology Signal strength



Account details Roaming plans Find Free Wi-Fi

Manage Your Account

View the data usage bar to track your usage against your data plan.



Connect to your online account.



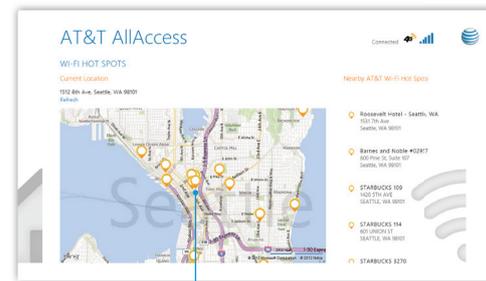
Learn about international roaming plans.

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Find Free Wi-Fi

Quickly find nearby AT&T Wi-Fi locations.

- 1 Slide the AllAccess window to the left to see the Free Wi-Fi Hot Spots map.



Local AT&T Free Wi-Fi Hot Spots

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Network Indicators

Your 4G LTE wireless device will display one of the following network indicators to let you know which of AT&T's wireless networks you are connected to:

- Connected to AT&T's 4G LTE network.
- Connected to AT&T's HSPA+ network.
- Connected to AT&T's EDGE/2G network.

Limited 4G LTE availability in select markets. 4G speeds delivered by LTE, or HSPA+ with enhanced backhaul, where available. Compatible data plan required. LTE is a trademark of ETSI. Learn more at att.com/network.

A network indicator does not necessarily mean that you will experience any particular upload or download data speeds. Actual upload and download data speeds depend upon a variety of factors, including the device, network utilization, file characteristics, terrain, etc. Learn more at <http://www.wireless.att.com/learn/articles-resources/wireless-terms.jsp>, your AT&T Wireless Customer Agreement, Section 3.2, Where and How Does AT&T Service work?