Troubleshooting Resolving Cradlepoint IP Conflict

PROBLEM: Your Cradlepoint router gets an IP conflict when you plug it into your Cable or DSL modem.

SOLUTIONS:

- Access the router's Administrator Login page by opening a web browser and going to "cp/" or the router's IP address "192.168.0.1" into the address bar.
- 2. Enter your Default Password, which can be found on the bottom of the router. Then click the LOGIN button.



3. From the menu bar go to Connection Manager and find the Ethernet connection under WAN Interfaces. If it says "IP Conflict" you will need to change the IP address of the router from "192.168.0.1".

	QUICK LINKS	WAN Interface Profiles & Priority										et Help
	DASHBOARD	🚯 Add 🖉 Edit 📀 Delete 🎤 Control										
>	CONNECTION MANAGER		Profile Name	Conditions	Availability							
					 ✓ 	6	2,2	\odot	((•))	+	لىك	
-~~-	STATUS	I • -5	Ethernet	type is Ethernet				\$	\$	\$	\$	
	NETWORKING	≣ : - 6	Blue (VID: 1)	(Suspended (5 secs))				\$	\$	۰	\$	
8	SECURITY	State: Suspended (E see:) L Port: eth0 UID: wan Error: DHCP found IP conflict IP Address: Gateway: Stats: 41.08 KB in, 1.75 KB out										
ţţţ	SYSTEM	≣∙ .d	LTE-only Modems	type is Modem + tech is LTE				\$	۵	٥	\$	
			Modem-68334277	type is Modem + tech is LTE/3G + uid is 6				\$	\$	٥	\$	
		≣• .d	Modem-90d9f100	type is Modem + tech is LTE/3G + uid is 9				\$	\$	¢	\$	
		≣: .∎	MC4001 DE V/7 (SIM4 Vorizon)	(Connactinal				1	\$	1	1	

4. Change the IP address by going to **Networking > Local Networks > Local IP Networks**. Select the **Primary LAN** and click **Edit**. Find the IP address under "IPv4 Settings" and type the alternate IP address. A suggested IP address is "192.168.1.1" or "10.0.0.1". Click Save to save the settings.

NOTE: To access the router administration pages after changing the IP address you will need to go to the new IP address in your internet browser instead of "192.168.0.1". You may continue to us "cp/" to access the router administration pages after this change.

In some instances you may need to power cycle the router and/or modem to complete the change.



702.220.8888 | eventwifipro.com