

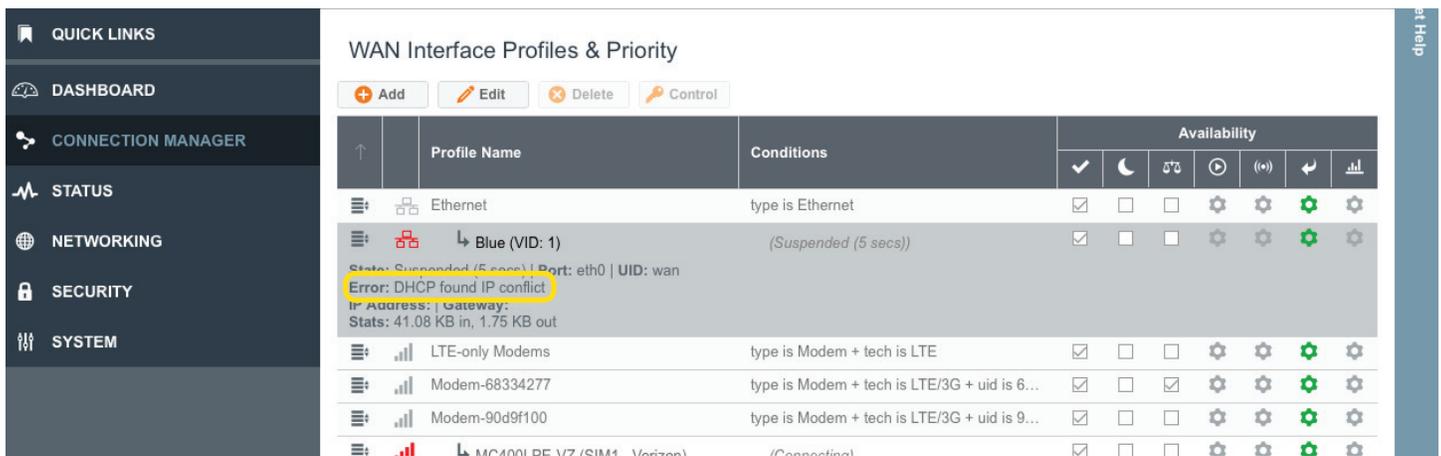
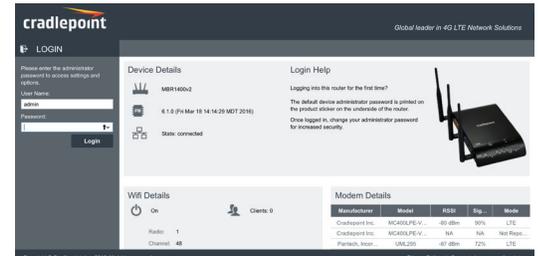
Troubleshooting

Resolving Cradlepoint IP Conflict

PROBLEM: Your Cradlepoint router gets an IP conflict when you plug it into your Cable or DSL modem.

SOLUTIONS:

1. Access the router's Administrator Login page by opening a web browser and going to "cp/" or the router's IP address "192.168.0.1" into the address bar.
2. Enter your Default Password, which can be found on the bottom of the router. Then click the LOGIN button.
3. From the menu bar go to Connection Manager and find the Ethernet connection under WAN Interfaces. If it says "IP Conflict" you will need to change the IP address of the router from "192.168.0.1".



4. Change the IP address by going to **Networking > Local Networks > Local IP Networks**. Select the **Primary LAN** and click **Edit**. Find the IP address under "IPv4 Settings" and type the alternate IP address. A suggested IP address is "192.168.1.1" or "10.0.0.1". Click Save to save the settings.

NOTE: To access the router administration pages after changing the IP address you will need to go to the new IP address in your internet browser instead of "192.168.0.1". You may continue to use "cp/" to access the router administration pages after this change.

In some instances you may need to power cycle the router and/or modem to complete the change.



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